

THEME 8 EMERGENCY AND HEALTH PROBLEMS LISTENING SKILL (UPLIFT)

A. Listen and write where each conversation takes place. (Tapescript 8.1)

1. _____
2. _____
3. _____

B. Listen to the audio again and complete the table below for each patient. (Tapescript 8.1)

Patients	Health Problem	Symptoms	Treatment
Ms Evans			
Linda			
Paul			

C. Listen again and answer the following questions. (Tapescript 8.1)

1. Why does the chemist give Paul antibacterial cream and plasters?
2. When should he change the plaster?
3. How long has Linda had pain in her teeth?
4. What does the doctor advise Linda to do besides taking medicine?
5. When did the pain in Ms Evans's stomach first start?
6. What does the doctor advise her to eat?

D. Listen to the audio and answer the following questions. (Tapescript 8.2)

1. Why did Julia call the emergency services?
2. Is her dad conscious or unconscious?
3. What is the problem with his leg?
4. When did the accident happen?
5. What did she place on the wound to stop bleeding?

Tapescript 8.1

Dialogue 1

Chemist: How can I help you?

Paul: Oh, I've cut my finger, and it hurts. Should I see a doctor?

Chemist: Let me see. Well, no. It isn't a deep cut. I'll give you this antibacterial cream and these plasters to keep the cut clean.

Paul: How much are they?

Chemist: They're £10.

Paul: Here you're. How should I use them?

Chemist: First, you should clean the cut with soap and water. Then apply the cream before you put the plaster on your finger. Change the plaster when it gets dirty or wet.

Paul: Thank you.

Dialogue 2

Dentist: Hello, Linda. How are you doing?

Linda: I feel really bad.

Dentist: What's wrong?

Linda: I've had terrible pain in my teeth for two days.

Dentist: Let me check. Open wide, please.

Linda: Aah!

Dentist: Does it hurt when I press here?

Linda: Ouch!

Dentist: You've got some cavities, but I must first treat the infection. I'll give you some medicine: a painkiller and an antibiotic. You should take them once a day for a week, and you should also brush your teeth at least twice a day. Then I'll see you next week for the fillings.

Linda: OK, thank you.

Dialogue 3

Doctor: What seems to be the problem, Ms Evans?

Ms Evans: I have a terrible pain in my stomach.

Doctor: When did it first start?

Ms Evans: Two days ago.

Doctor: Have you been able to go to the bathroom?

Ms Evans: No, not since Wednesday.

Doctor: I'll give you medicine to help you feel relaxed.

Tapescript 8.2

Operator: Emergency services. What's your emergency?

Caller: I need an ambulance. My dad has fallen off the ladder.

Operator: What's your address?

Caller: It's 432 Main Street. Please, hurry. He doesn't look good.

Operator: What's your name?

Caller: Julia Mill.

Operator: Julia, the ambulance is on the way. Calm down and stay on the line.

Caller: OK.

Operator: Is your dad conscious?

Caller: Yes, but he's in pain, and his leg is bleeding.

Operator: Can you tell me what happened?

Caller: He was trimming the branches in our garden. Then he slipped and fell off the ladder.

Operator: When did this happen?

Caller: 10 minutes ago.

Operator: Tell your father that help is on the way, and he mustn't move until the help arrives.

Caller: OK.

Operator: Julia, is there a sterile bandage or a clean cloth?

Caller: Yes, there is a clean cloth.

Operator: All right. Place it on the wound and apply pressure until the bleeding stops.

Caller: OK. I can do that.

Operator: Good. I hope everything will turn out well.

Caller: Thank you.